

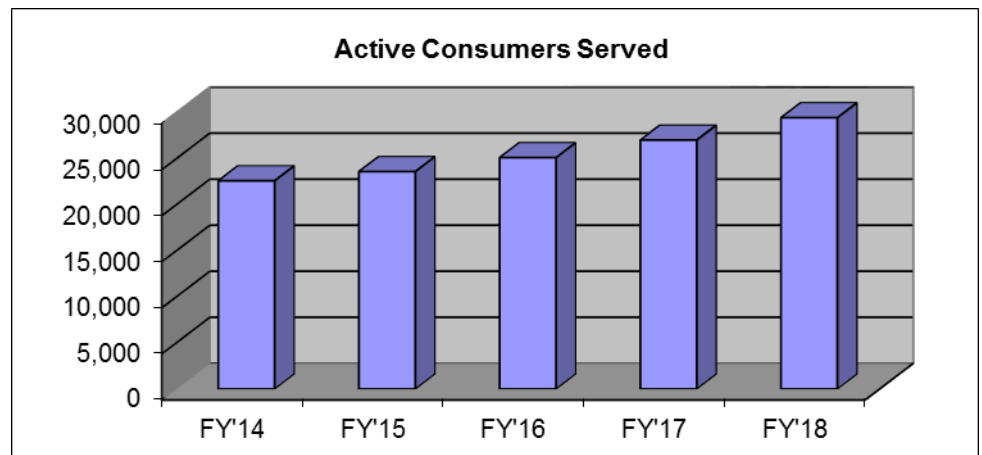


Massachusetts Rehabilitation Commission

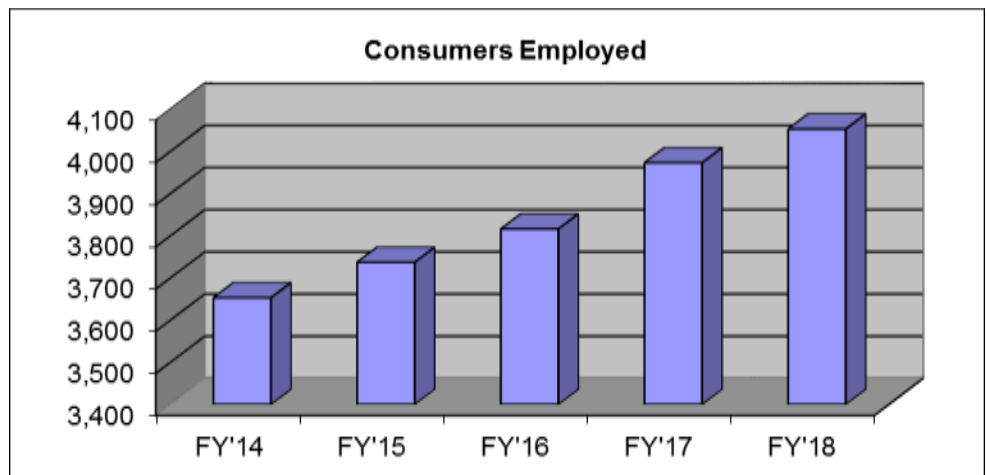
VOCATIONAL REHABILITATION SERVICES

VR Historical Years in Review SFY 2014 – 2018

Active Consumers Served*	
FY'14	22,609
FY'15	23,611
FY'16	25,125
FY'17	27,028
FY'18	29,463



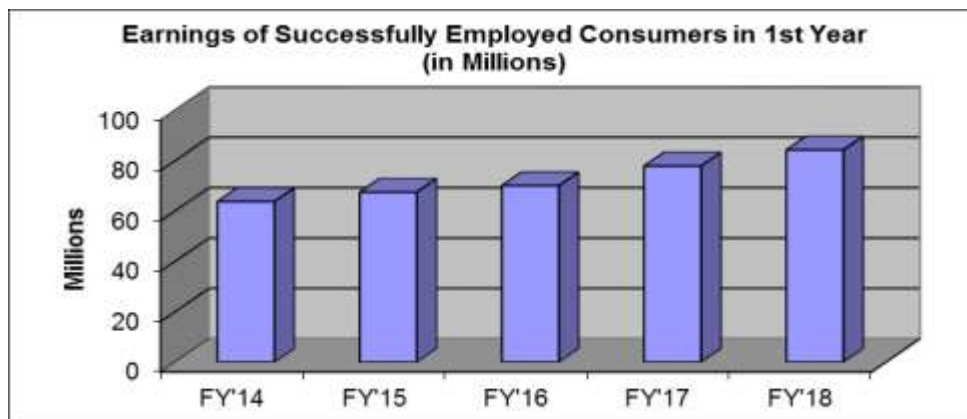
Consumers Employed	
FY'14	3,653
FY'15	3,737
FY'16	3,816
FY'17	3,973
FY'18	4,053



*Consumers receiving an array of services including: Counseling, Guidance, Rehabilitation, Skills Training, College, Assistive Technology, Benefits Planning and Job Placement Services. These services are designed to assist them in their efforts to choose, obtain, and maintain employment in the competitive labor market based on their interests, skills, and abilities.

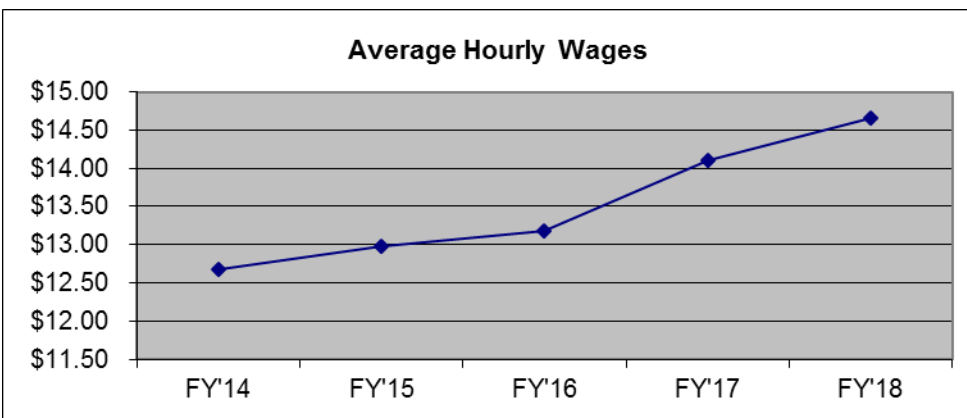
Earnings of Successfully Employed Consumers in 1st Year (in Millions)

FY'14	63.8
FY'15	67.5
FY'16	70.1
FY'17	77.9
FY'18	84.3



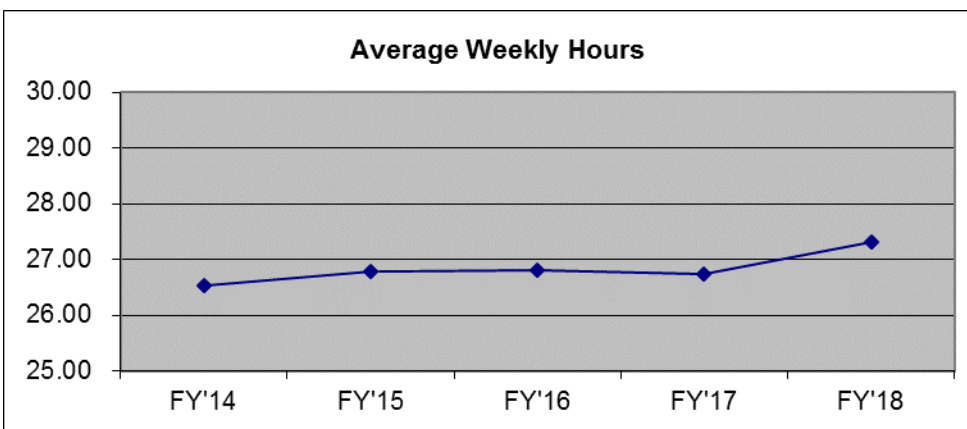
Average Hourly Wages

FY'14	\$12.67
FY'15	\$12.98
FY'16	\$13.18
FY'17	\$14.11
FY'18	\$14.65



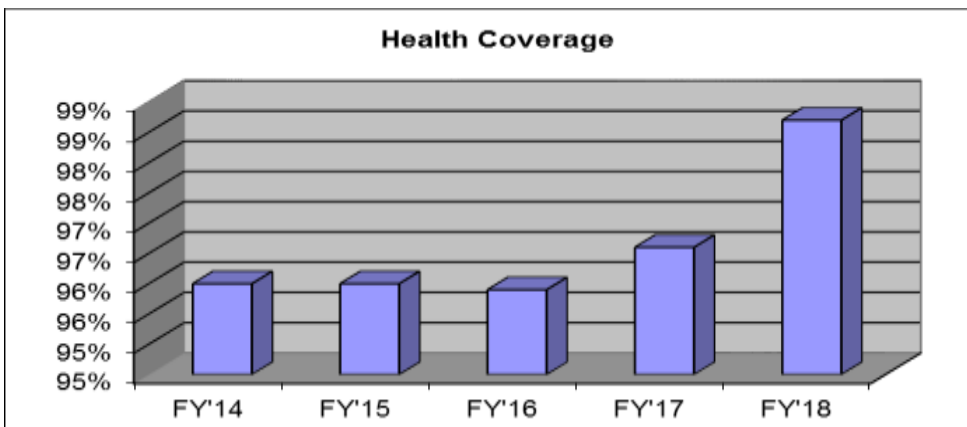
Average Weekly Hours

FY'14	26.52
FY'15	26.78
FY'16	26.80
FY'17	26.74
FY'18	27.30



Health Coverage

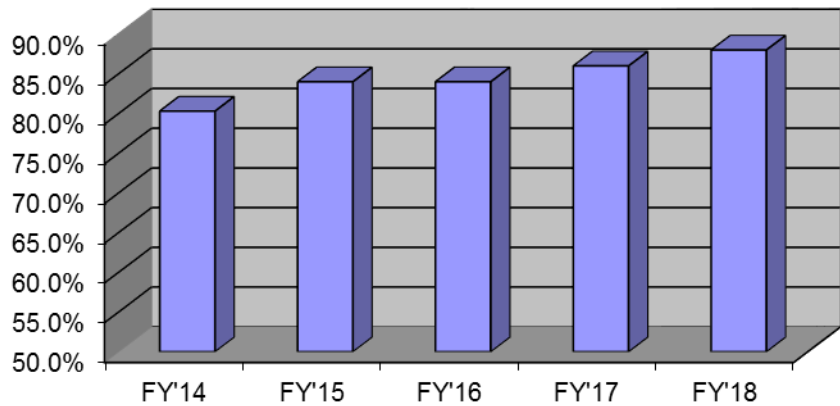
FY'14	96%
FY'15	96%
FY'16	96%
FY'17	97%
FY'18	99%



Consumers Satisfied With Services

FY'14	80.3%
FY'15	84.0%
FY'16	84.0%
FY'17	86.0%
FY'18	88.0%

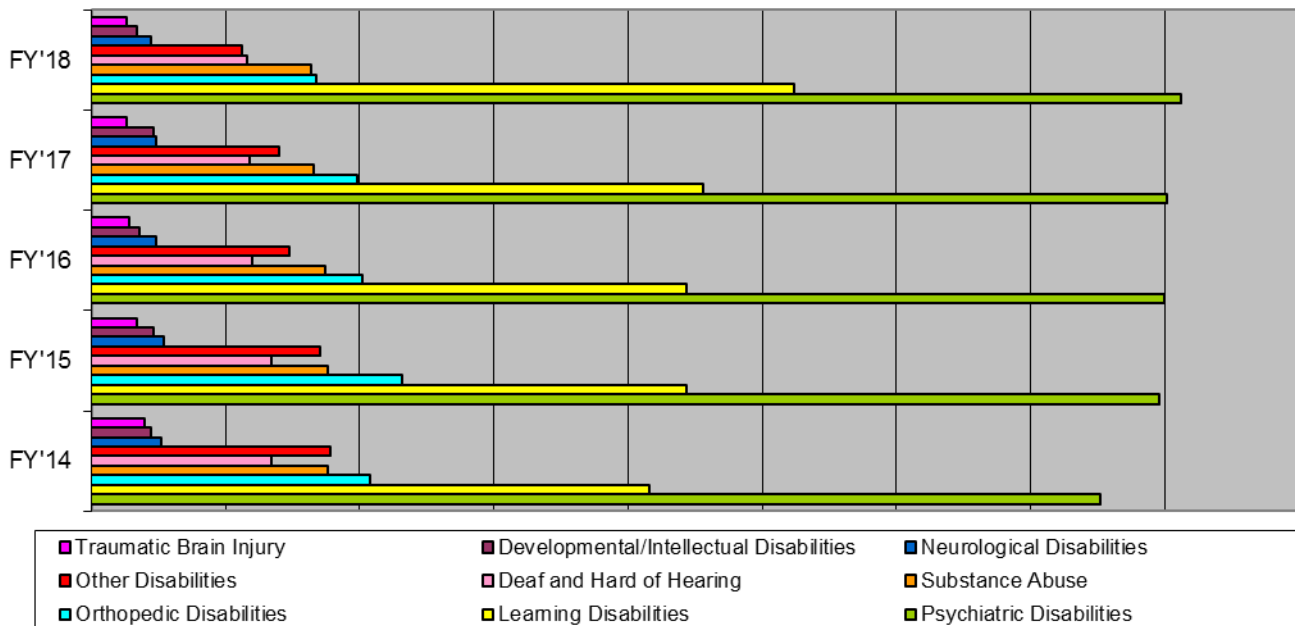
Consumers Satisfied and Would Recommend a Friend to the Agency



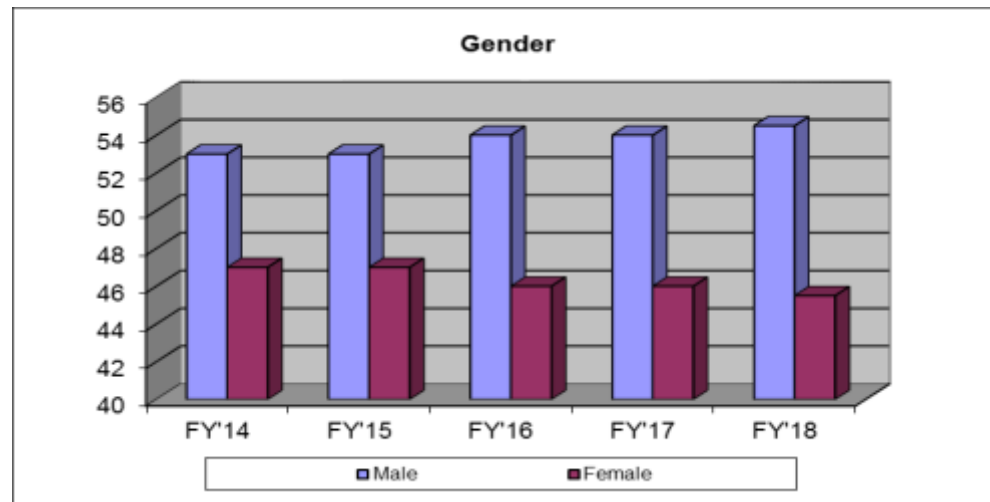
Who Are Our Consumers?

	FY'14	FY'15	FY'16	FY'17	FY'18
Psychiatric Disabilities	37.60%	39.80%	40.00%	40.10%	40.60%
Learning Disabilities	20.80%	22.20%	22.20%	22.80%	26.20%
Orthopedic Disabilities	10.40%	11.60%	10.10%	9.90%	8.40%
Substance Abuse	8.80%	8.80%	8.70%	8.30%	8.20%
Deaf and Hard of Hearing	6.70%	6.70%	6.00%	5.90%	5.80%
Other Disabilities	8.90%	8.50%	7.40%	7.00%	5.60%
Neurological Disabilities	2.60%	2.70%	2.40%	2.40%	2.20%
Developmental/Intellectual Disabilities	2.20%	2.30%	1.80%	2.30%	1.70%
Traumatic Brain Injury	2.00%	1.70%	1.40%	1.30%	1.30%

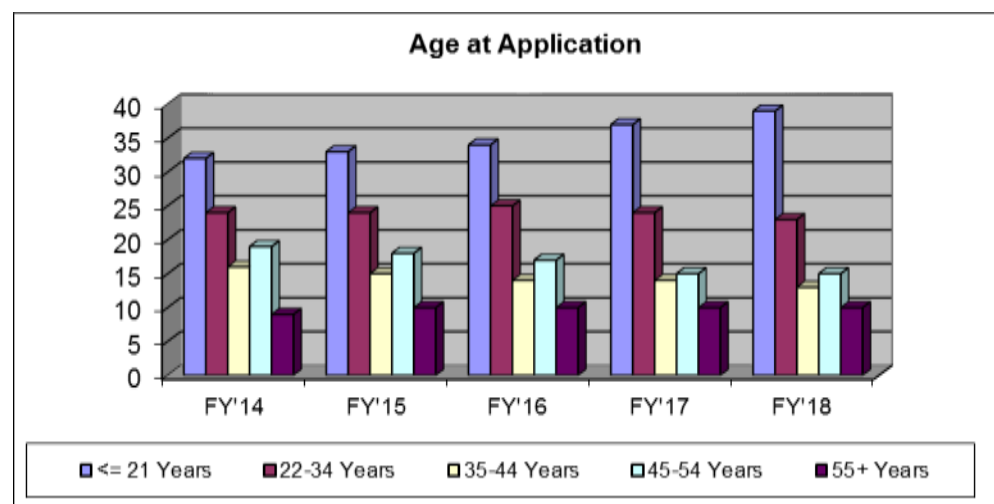
Who Are Our Consumers?



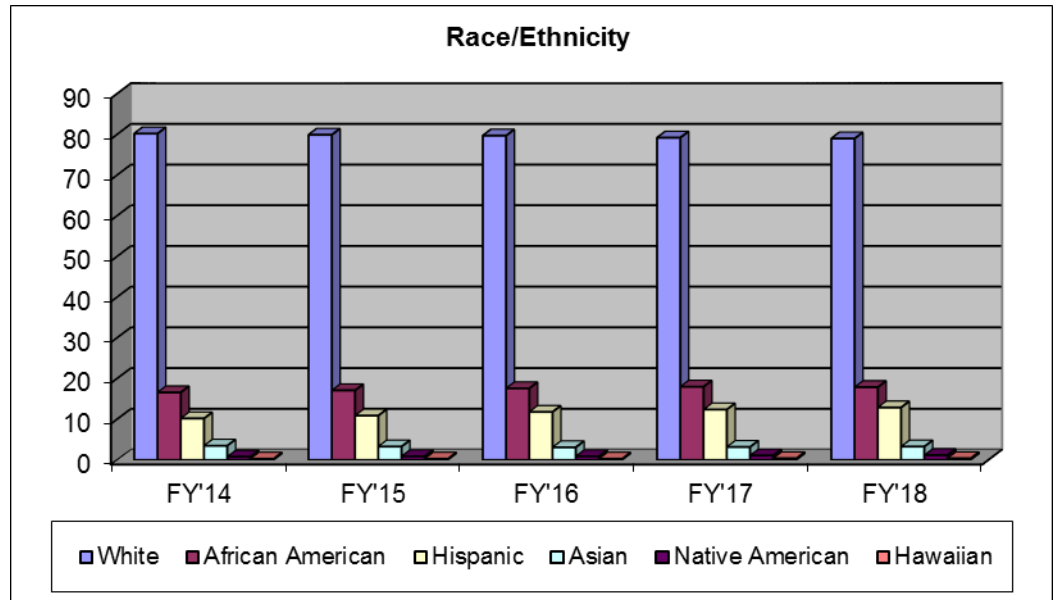
Gender		
	Male	Female
FY'14	53	47
FY'15	53	47
FY'16	54	46
FY'17	54	46
FY'18	54.5	45.5



Age at Application					
	FY'14	FY'15	FY'16	FY'17	FY'18
<= 21 Years	32	33	34	37	39
22-34 Years	24	24	25	24	23
35-44 Years	16	15	14	14	13
45-54 Years	19	18	17	15	15
55+ Years	9	10	10	10	10



Race/ Ethnicity					
	FY'14	FY'15	FY'16	FY'17	FY'18
White	80.2	79.9	79.7	79.2	79
African American	16.6	17.1	17.6	18	17.9
Hispanic	10.2	10.9	11.8	12.4	12.9
Asian	3.5	3.3	3.1	3.2	3.3
Native American	0.8	0.9	0.9	1.1	1.2
Hawaiian	0.3	0.3	0.3	0.4	0.4



Education					
	FY'14	FY'15	FY'16	FY'17	FY'18
< High School	26.2%	26.6%	27.4%	29.3%	30.2%
High School Grad	30.7%	29.8%	29.3%	28.1%	28.8%
Some College	20.2%	20.0%	19.2%	18.3%	16.8%
College Degree	17.6%	17.7%	17.8%	17.5%	16.8%
Post Graduate	2.3%	2.5%	2.4%	2.4%	2.3%
Special Education	3.0%	3.0%	3.9%	4.4%	5.0%

